

CFA's MetLife Enrollment FAQ

Q: How do I log into the Member Benefits portal?

A: CFA Active members who have not previously created an account through CFA's Member Benefits portal will need to create an account by clicking "**New Employee, Click Here**" on the portal page: <https://boonchapman.benselect.com/CFA>

Even if you are not a new employee/member, you will need to click on the "**New Employee, Click Here**" link to create your account before proceeding to log in.

Q: My password doesn't work. I have an account and can't log in.

A: Each year the PINs are reset. Your login is your Social Security Number. The initial PIN (password) for the system is the last four numbers of your social security number plus the last two numbers of your birth year.

Example employee info:

Social Security Number: 949-12-1234

Date of Birth: 08/12/1989

Example login:

Employee ID or SSN: 949121234

PIN: 123489

Q: I am not making any changes to my benefits, is it necessary for me to log in during enrollment?

A: It's not necessary if you are not making changes to your benefits, but it is highly recommended to log in and verify your beneficiaries, and that your contact information is up to date.

Q: I didn't make any changes to my benefits, but the monthly deduction has increased.

A: There are some benefits that have age-based rates. If you had a birthday recently that may have caused you to enter a new age band, your rates may have increased. It is recommended that you log into the Benefits Portal to review your plan and rates.

CFA's MetLife Enrollment FAQ

Q: I am retiring soon, will I be able to keep my CFA MetLife insurance coverage?

A: CFA's MetLife insurance program is dependent on CFA Active membership. CFA members who are fully retired and no longer teaching are not eligible for the program. Once your eligibility changes, MetLife will mail you portability or converting options. Ensure that your mailing address in the Benefits Portal is up to date.

Q: How do I enroll in MetLife Pet insurance?

A: CFA Active members can enroll in MetLife Pet insurance year-around after May 1, 2026 through the MetLife Pet Quote and Enrollment site:
metlifepetinsurance.com/californiafacultyassociation

MetLife Pet insurance is billed separately.